



PRESTOLITE POWER

Quality Management System Manual

Issued: 4/1/14
Rev. D 12/1/2017

ISO 9001 REGISTERED
CERTIFICATE # 0024947-01



INTRODUCTION

PRESTOLITE POWER (formerly Hobart Brothers Battery Charger Division) set the industry standard worldwide for superior battery charging solutions. The company has manufactured industrial battery chargers for the material handling industry since 1917.

Now a unit of AMETEK, Inc. (NYSE-listed, ticker symbol: AME) PRESTOLITE POWER has three locations in Ohio, Columbus (SCI facility & Warehouse) and Troy. We continue to build upon our rich tradition of innovation, integrity, and excellence, and are pleased to provide a broad range of industrial battery chargers from single shift chargers to high frequency IGBT opportunity charging systems.

SCOPE OF REGISTRATION

Design, Manufacture, and Service of Industrial Battery Chargers for the Material Handling Industry



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EXCLUSIONS

None

GENERAL

NORMATIVE REFERENCE

ISO 9000	Quality Management System – Fundamentals and vocabulary
ISO 9001	Quality Management System Requirements
	ISO Correlation matrices between ISO:2008 and ISO 9001:2015
ISO 9004	Quality Management System – Guidelines for performance and improvements
ISO 19011	Guidelines for quality and/or environmental management systems auditing
Book	Internal Quality Systems Auditing

TERMS AND DEFINITIONS

Unless otherwise stated in PRESTOLITE POWER Procedures and/or Work Instructions, terms and definitions from ISO 9001:2015 apply.

The PRESTOLITE POWER Quality Manual and supporting PRESTOLITE POWER Procedures and Work Instructions address International Standard ISO 9001:2015 Quality Management System requirements; customer-specified requirements; and general good business practices using risk based thinking throughout the organization.

PRESTOLITE POWER QUALITY POLICY

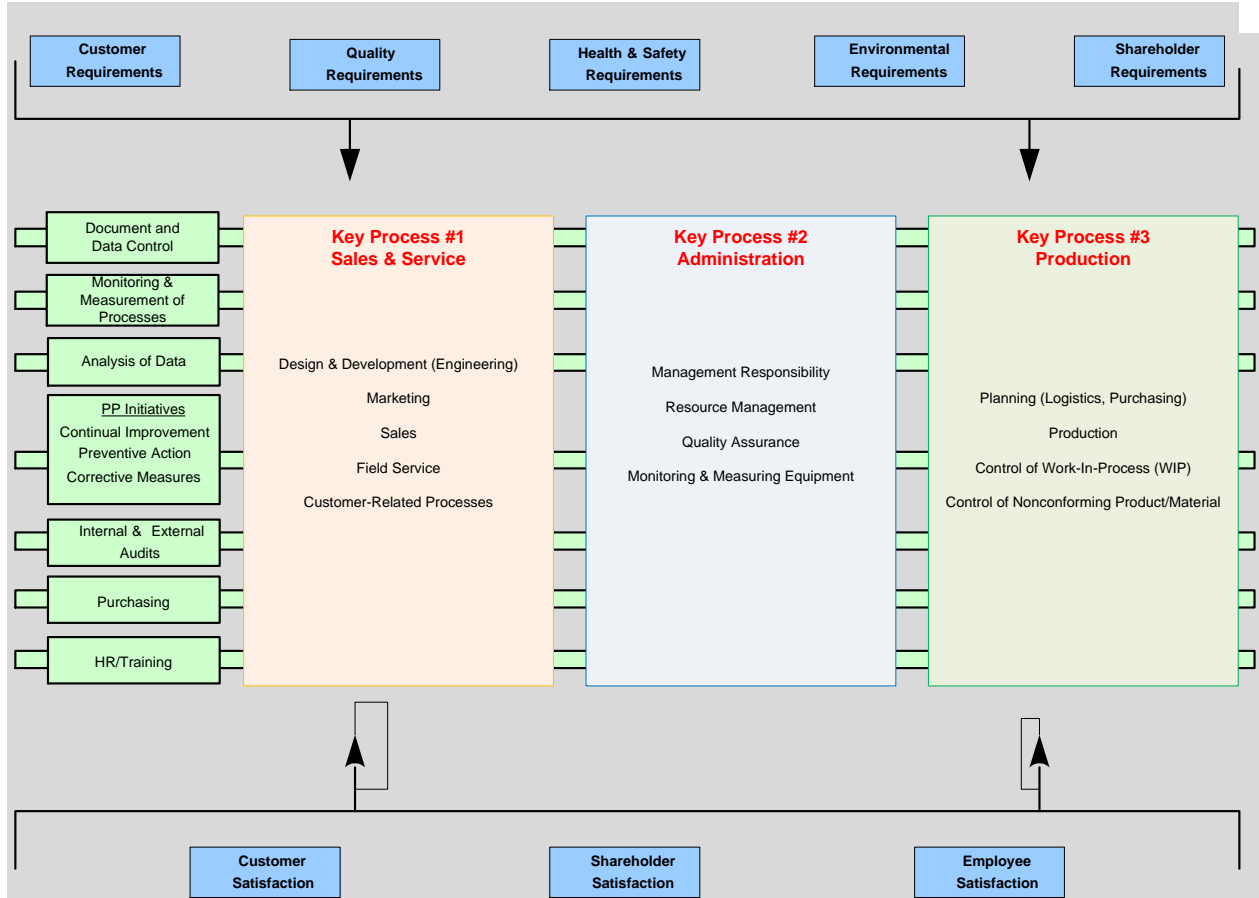
Ensure consistent battery charging capabilities with robust, high-quality, reliable products and exceptional service by continually enhancing design, empowering people, and refining processes.

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PROCESS APPROACH

PRESTOLITE POWER has identified the processes needed for the quality management system and their application throughout the organization. The following identifies the sequence and interaction of these processes.





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Quality Management System Quality Management System

- General Requirements
 - General Requirements - Supplemental
- Documentation Requirements
 - General
 - Quality Manual
 - Control of Documents

 - Control of Records

Management Responsibility Management Responsibility

- Management Commitment
- Customer Focus
- Quality Policy
- Planning
 - Quality Objectives

 - Quality Management System Planning
- Responsibility, Authority, and Communication
 - Responsibility and Authority

 - Management Representative

 - Internal Communication
- Management Review
 - General

 - Review Input
 - Review Output

Resource Management..... Resource Management

- Provision of Resources
- Human Resources
 - General
 - Competence, Awareness and Training

- Infrastructure

- Work Environment



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Product Realization

- **Planning of Product/Service Realization Planning of Product/Service Realization**

- **Customer-Related Processes Customer-Related Processes**
 - Determination of Requirements Related to the Product
 - Review of Requirements Related to the Product
 - Customer Communication

- **Design and DevelopmentDesign and Development**
 - Design and Development Planning
 - Design and Development Inputs
 - Design and Development Outputs
 - Design and Development Review
 - Design and Development Verification
 - Design and Development Validation

 - Design and Development Changes

- **PurchasingPurchasing**
 - Purchasing Process
 - Purchasing Information
 - Verification of Purchased Product

- **Production and Service ProvisionProduction and Service Provision**
 - Control of Production and Service Provision
 - Validation of Processes for Production and Service Provision
 - Identification and Traceability
 - Customer Property



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- Preservation of Product

- **Monitoring of Measuring EquipmentMonitoring of Measuring Equipment**



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Measurement, Analysis and ImprovementMeasurement, Analysis and Improvement

- General
 - Monitoring and Measurement
 - Customer Satisfaction
 - Internal Audit
 - Monitoring and Measurement of Processes
 - Monitoring and Measurement of Product
 - Control of Nonconforming Products/Services
 - Analysis of Data
 - Improvement
 - Continual Improvement
 - Preventive Action
 - Corrective Measures
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